

# North American Technical Services

## Technical Services

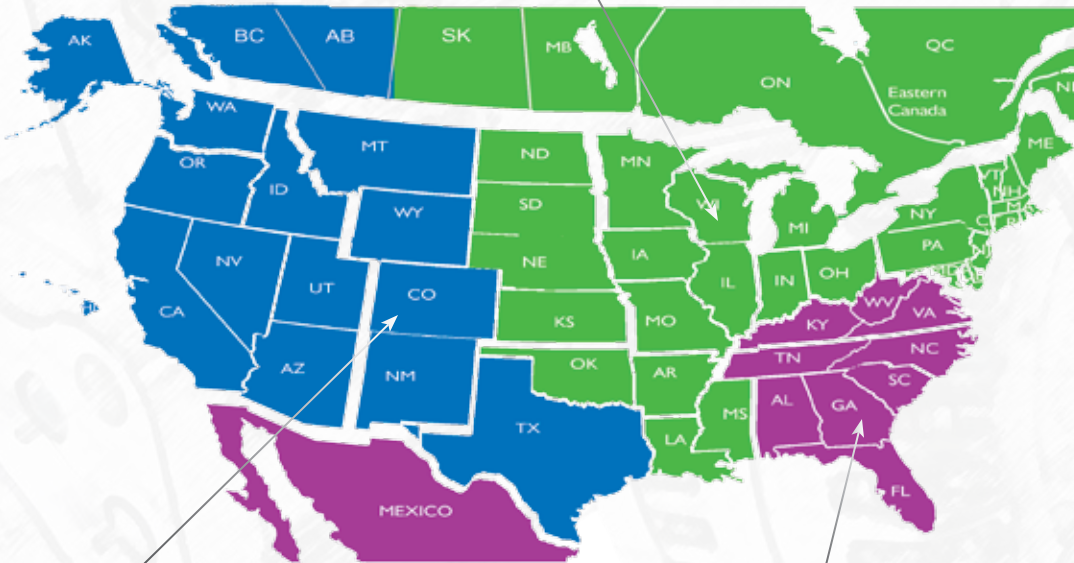
**Frank Byrd**  
Director Technical Services  
& National Accounts  
[fbyrd@prestolite.com](mailto:fbyrd@prestolite.com)  
Mobile: 478-973-0179

## Customer Resource Representative / Call Center

**Mark Timerman**  
[mtimerman@prestolite.com](mailto:mtimerman@prestolite.com)  
Toll Free: 844-492-4062

**Mark Timerman**  
Regional Representative  
Application Engineering  
[mtimerman@prestolite.com](mailto:mtimerman@prestolite.com)  
Office: 512-985-5671  
Mobile: 512-673-3880  
Fax: 512-985-5671

**Marion Jett**  
Regional Representative  
Application Engineering  
[mjett@prestolite.com](mailto:mjett@prestolite.com)  
Mobile: 318-233-0606



**Frank Byrd**  
Director Technical Services  
& National Accounts  
[fbyrd@prestolite.com](mailto:fbyrd@prestolite.com)  
Mobile: 478-973-0179

## Support Documents

Helpful technical documents and instructions, including:

- Technical Bulletins
- Parts Breakdowns
- Wiring Diagrams
- Outline Drawings
- Photos
- Product Brochures

and more can be found at:  
[www.prestolite.com](http://www.prestolite.com)

For the latest flyer for the Idle Pro Alternators go to [http://www.prestolite.com/literature/alts/FL3001\\_IdlePro-Flyer](http://www.prestolite.com/literature/alts/FL3001_IdlePro-Flyer)

For the latest flyer for the Idle Pro Alternators go to [http://www.prestolite.com/literature/alts/FL3002\\_IdlePro-Extreme](http://www.prestolite.com/literature/alts/FL3002_IdlePro-Extreme)