

Source: Leece-Neville Heavy Duty Systems Division - Arcade, NY USA
Date: June 27, 2017
Bulletin No: TSB-1008
Models: All warranty returned components
Subject: Authorized Return Service (ARS) For Warranty Parts

THIS PRODUCT IS BEING SHIPPED TO YOU TO REPLACE DEFECTIVE PRODUCT. TO HELP US CONTINUALLY IMPROVE OUR PRODUCTS, WE REQUIRE IMMEDIATE RETURN OF THE DEFECTIVE PRODUCT YOU ARE REPLACING.

!!!! WARNING !!!!
YOU WILL BE BILLED FOR THIS
REPLACEMENT PRODUCT IF:
THE PRODUCT IS FOUND TO BE NON-DEFECTIVE
OR
FAILURE TO RETURN ALL OF THE
DEFECTIVE PRODUCT WITHIN 5 BUSINESS DAYS

Instructions for Return of Defective Product

1. Place defective product in the same box that contained the replacement product.
2. Remove UPS Authorized Return Service (ARS) labels from the pouch.
3. Apply one ARS label to the outside of each box containing the defective product.
4. Seal box and place on your UPS pick-up skid.

DEFECTIVE PRODUCT MUST BE RETURNED EQUIVALENT TO THE AMOUNT OF REPLACEMENT PRODUCT THAT WAS SENT, OR YOU WILL BE BILLED FOR THE DIFFERENCE.

Important: The information contained in this bulletin is intended for use by trained, professional technicians who have the proper tools, equipment, and training to perform the required maintenance described above. This information is NOT intended for 'do-it-yourselfers'; and you should not assume that this information applies to your equipment. If you have any questions regarding this information please visit our website at www.prestolite.com, or contact our technical service department at: